

## ACTIVITIES INSCRIPTION FORM

### PERSONAL DETAILS/COMPANY DETAILS

Name	Surname		
Company's Name	Passport N°	Telephone	
Address	Postal Code	City	Country
Contact email:			
Group's Name:			

### ACTIVITY DETAILS

Type of Activity	Date	Price

**¿Do you need an Invoice ?**      Yes .....      No .....

I, the undersigned, declare to be interested in the above activities.

Please send that Inscription signed to **info@cultur-alcala.com**

Signed

Date ...../...../.....

The signing of this document implies acceptance of the Terms of activities, as well as Reserve and Cancellation conditions, published on our website [www.cultur-alcala.com](http://www.cultur-alcala.com)

## Reservation

- Choose de Activity and make a Reservation by the above Inscription Form.
- Cultur Alcalá will confirm you the availability, and request you the 50% amount payment of the demanded services. Together you will have to resend us the received budged signed by way of commitment reserve activities
- Customers will made the payment in the refered way and will send the payment receipt to CulTur Alcalá with the reservation conditions and the Inscription Form.
- Upon receipt of payment confirmation Cultur Alcalá issued the voucher and send it to the customer, confirming the same.
- Customer will print voucher and present it upon arrival at the meeting point, in order to identify and accredit the contracted services.
- PAYMENTS: By Bank Transfer
- Bank details : Bank Name -Ibercaja. Account Holder : CULTUR ALCALA SL,  
concept: write the group's name or personal's name.
- **Account Number : ES58 2085 8080 4203 3028 6999**

## Cancellation

At all times the user can cancel the services contracted to be entitled to receive a refund of the payment amounts, with the following requirements:

- Cancellation notified until 10 days before the start of the activity: 95% refund.
- Cancellation notified between 10 and 3 days before the start of the activity: 85% refund.
- Cancellation notified until 72 hours before the start of the activity: No refund ( except forcé majeure justified and accepted by CulTur Alcalá )
- Refund Period : 15 days Maximum.

Meteorological Causes: In case of inclement, the guide will decide ( 30 minutes later of the start fo the activity) the cancellation or reorganization activity and never before. In any case the activity may be suspended or postponed at the discretion of the guide monitor, after hearing the opinion of all customers.

ALL THE REFUNDS WILL BE DISCOUNTED MANAGEMENT FEES AND CANCELLATION AMOUNT (5%)

## Activities

- Each group will be accompanied by a program guide.
- The route will start at the set time and groups will close at least 72 hours before the start of the activity. the activity shall be delayed by the lack of any assistants.
- The services included in the tour will be the one that are reflected in the confirmation of it. Additional services must be paid by the wizard apart.
- The organization may change (for cause) activity, always replacing it with another of similar characteristics.
- Minimum number of participants 10 people for organizing activity (unless the activity record set a different number)

## Bicycle Activities

- Cultur Alcalá inform the specific rules set out for bike routes writing in the confirmation of registration.

## Responsibilities

Cultur Alcalá liable to the consumer, in proportion to the obligations that correspond to its sphere of management, the correct fulfillment of the obligations under the contract, except when faults occur in the performance are attributable to the consumer or to a third party outside the supply of the benefits provided and are unforeseeable or unavoidable, or force majeure, or an event that Cultur sl Alcalá despite having put all due care, could not foresee or forestall.

The consumer declares the adequacy of their health for the practice of planned activities, exempting Cultur Alcalá SL from liability for any damage and / or damage caused directly or indirectly by them.

## Claims

The consumer is required to immediately report in writing any breach in the execution of the contract, and where appropriate, the service provider in question within a maximum period of one month after the service is completed. After this period, Cultur Alcalá undertakes no obligation to accept any claim.

These claims should be directed to: CULTUR ALCALA SL [info@cultur-alcala.com](mailto:info@cultur-alcala.com)

Hiring any of the activities contained in the record of reserves implies express acceptance by the customer of each and every one of these terms. All products are published in different websites owned by CULTUR ALCALA, in accordance with current and accepted by the customer regulations. The customer fully accepts both content services as the published price.